

Summary Notes – Thursday 13 May 2021

The Chair to the Clinical Council has announced that he will be stepping down. The Deputy CMO has held the position of Chair for two years and played an integral part in the reshaping of Council in late 2020.

Thank you for all your hard work.

An Expression of Interest process is underway however membership to the council will be retained once he steps out of the Chair position.

Key notes from the meeting:

- Council endorsed the Service Level Accountability implementation plan.
The Service Level Accountability Frameworks is designed to help services implement and embed a quality improvement framework that helps achieve health care services that are **Safe, Effective, Patient-centred, Equitable, Efficient and Timely**.
Members of the Quality & Clinical Governance Team spoke to the implementation plan with a key focus of engagement with the business for this roll out. The framework will better position services for annual service planning rounds and help to drive conversations about models of care.
Early adopters will be approached to support and align to the roll out, for other services, if you haven't yet been approached about the Service Level Accountability you very soon will be.
- A Chair has been appointed for the Critically Unwell Patient Committee. The first meeting is expected to be held on the 3rd August 2021. We look forward to hearing the progress that this group makes for this cohort of patients. This committee will oversee the Goals of Care project.
- Health Round Table (HRT) joined Council in May to talk through HRT insights and its benchmarking data.
Health Round Table is an international benchmarking organisation that benchmarks Southern DHB against similar organisations (size, demographic) across New Zealand/ Australia and the United Arab of Emirates. Australian national standards are used to benchmark 15 hospital complications. HRT insights allows you to drill down into data and focus, in more detail, on area's that may need some improvement. Mental Health data has very recently been included in the insights tool which is an exciting development for the teams & hospital. More on this to come soon.
Health Round Table are looking at Face to Face sessions with Southern DHB towards the end of 2021 information about these sessions will be sent internally to all staff.
- The Consumer Experience Manager joined the Council for a second month running. The Council heard about data collection in relation to Consumer Experience, the intention being to rework and enhance consumer experience reporting so that both national and local data is merged. These reports will be standing items at Community Health Council meetings, they will also be sent out to the business in quarterly intervals.