

28 August 2020

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Re: Official Information Act Request

I refer to your Official Information Act request transferred to us by the Ministry of Health on 22 July 2020 in which you specifically requested the following:

1. The number of complaints from mental health workers alleging they were assaulted in the workplace within the last 3 years.

For each complainant please provide the following information...

- age, sex, job title of the complainant
- allegation details and date
- all investigations outcomes (including but not restricted to all investigation reports)
- if not investigated why not
- was there any criminal prosecution and details of the outcome
- if there was no criminal prosecution why not

2. The number of complaints made by health workers who have alleged they were assaulted while working at the Emergency Departments over the last 3 years.

For each complaint please provide the following information...

- age, sex, job title of the complainant
- allegation details and date
- all investigations outcomes (including but not restricted to all investigation reports)
- if not investigated why not
- was there any criminal prosecution and details of the outcome
- if there was no criminal prosecution why not

3. The number of complaints from health workers who have made allegations they were assaulted while working at maternity services over the last 3 years

For each complaint please provide the following information...

- age, sex, job title of the complainant
- allegation details and date
- all investigations outcomes (including but not restricted to all investigation reports)
- if not investigated why not
- was there any criminal prosecution and details of the outcome

- if there was no criminal prosecution why not

Number of Complaints

Please note that these are registered as 'Incidents' recorded by our staff on the 'Employee or Contractor Form' in our Incident Management System, Safety1st.

Mental Health

Period	Number of incidents
July 2017 – December 2017	46
January 2018 – June 2018	81
July 2018 – December 2018	87
January 2019 – June 2019	87
July 2019 – December 2019	90
January 2020 – June 2020	87
TOTAL	478

Emergency Department

Period	Number of incidents
July 2017 – December 2017	1
January 2018 – June 2018	0
July 2018 – December 2018	1
January 2019 – June 2019	0
July 2019 – December 2019	4
January 2020 – June 2020	2
TOTAL	8

Maternity

Period	Number of incidents
July 2017 – December 2017	0
January 2018 – June 2018	0
July 2018 – December 2018	0
January 2019 – June 2019	0
July 2019 – December 2019	0
January 2020 – June 2020	0
TOTAL	0

For each complaint please provide the following information:

- **Age, sex, job title of the complainant**

Age and sex are not recorded in Safety1st. Please find details regarding job title in the table below. Of the 486 files, we have been able to identify 395 job titles.

Job title	Number of incidents
Registered Nurse	245
Health Care Assistant	79
Enrolled Nurse	40
Nurse Manager	11
Clinical Nurse Specialist	11

Other	9
TOTAL	395

- **Allegation details and date**

We are withholding this information under section 9(2)(a) of the Official Information Act, in order to protect the privacy of natural persons, including that of deceased natural persons.

- **All investigations outcomes (including but not restricted to all investigation reports)**

We are withholding this information under section 9(2)(a) of the Official Information Act, in order to protect the privacy of natural persons, including that of deceased natural persons, and under section 18(f) of the Official Information Act, that the information requested cannot be made available without substantial collation or research. Please note that all files have been reviewed, updated, and closed.

- **If not investigated why not**

As above, all files have been reviewed, updated, and closed.

- **Was there any criminal prosecution and details of the outcome**
- **If there was no criminal prosecution why not**

This information is not held in Safety1st, and therefore cannot be provided.

You have the right to seek an investigation and review of our decision by the Ombudsman. The Ombudsman's Office can be contacted on 0800 802 602 or on-line at <http://www.ombudsman.parliament.nz/>.

Yours sincerely



Chris Fleming
Chief Executive Officer