

## What have our people asked for?\*

### Southern Future

It's up to us

- better coordinated care across providers, with less wasted time
- care closer to home
- communication that makes sense and is respectful
- a calm, compassionate and dignified experience
- high quality, equitable health services.

\*Southern Future listening sessions, 2016



## How will we get there?

### Improving experience and outcomes:



#### Creating an environment for health

The environment and society we live in supports health and wellbeing.



#### Primary & Community Care

Care is more accessible, coordinated and closer to home.



#### Clinical service re-design

Primary and secondary/tertiary services are better connected and integrated. Patients experience high quality, efficient services and care pathways that value their time.

### Enabling success:



#### Enabling our people

Our workforce have the skills, support and passion to deliver the care our communities have asked for.



#### Systems for success

Our systems make it easy for our people to manage care, and to work together safely.



#### Facilities for the future

Including Dunedin Hospital, Lakes District Hospital redevelopment and community health hubs to accommodate and adapt to new models of care.

By 2026:  
We work in partnership  
to create a truly integrated,  
patient-centred health care system

A health-enabling society, within which we deliver:

More accessible, extensive primary and community care with the right secondary and tertiary care when it's needed.

### So that our people:

- are healthier and take greater responsibility for their own health
- stay well in their own homes and communities
- with complex illness have improved health outcomes.



**Southern  
Health**

He hauora, he kuru pounamu