The Community Health Council (CHC) is an advisory council for the Southern District Health Board (DHB) and WellSouth Primary Health Network (hospital and community health services including GPs) and has enabled a stronger community, whānau and patient voice to be heard in decision-making across the Southern health system.

Since forming just over two years ago, the CHC has had some membership changes to ensure a rotational membership. The Southern district is fortunate to have so many willing and engaged people coming forward as CHC members as well as CHC advisors. Ensuring there is diversity on the Council is of great importance, as well as geographical representation from across the district. Current CHC membership is outlined in Appendix 1.

In May 2018, the CHC launched their Community, Whānau and Patient Engagement Framework and Roadmap to support staff with engaging and involving community, whānau and patient advisors in decision-making of all projects. The process the CHC has set up provides a benchmark for what the CHC believes is true community, whānau and patient engagement and is actually putting the person at the centre of everything we do.

The CHC hosted a number of People’s Caucus to outline this framework and process and asked for people in the community to come forward and express an interest in being CHC advisors to projects. The number of people who have expressed an interest in being a CHC advisor has since grown to over 80 people. There is an amazing amount of goodwill in our community from people who want to help make a difference to the way the Southern health system delivers health services.

The CHC have developed Welcome Packs for advisors, outlining their role and responsibilities and support that they can seek if needed during engagement. A Staff Information pack has also been developed which outlines a set process of how staff can engage with CHC advisors aligned to the principles in the engagement Framework. A timeline of CHC events for 2018-19 is shown on page 2.

Most recently, the CHC has been particularly interested in collecting feedback from staff and CHC advisors about their experiences with the engagement process - what has worked, what hasn’t and how engagement has made a difference.

"We've got consumers in the room listening and bringing the different perspective to what we're doing. It's hard to see the full picture when you're inside the frame."
- Mike Hunter, Consultant Surgeon and Intensivist
Our Timeline 2018/19

- **Mar**: CHC workshop around Engagement Roadmap
- **Jun**: Community consultation on Engagement Roadmap
- **Aug**: Call for Expressions of Interest from the public to become CHC advisors on projects
- **Oct**: 42 CHC advisors signed up
  - 31 CHC advisors on 20 projects
  - CHC advisors to be engaged with New Build of Hospital
- **Mar**: 60 CHC advisors signed up
- **Jul**: CHC Symposium scheduled 17 October
- **Jul**: 15 CHC advisors involved with new hospital planning groups
Community Health Council Participation 2018/19

During the 2018-19 year the Council has provided advice, guidance and support into a number of key projects within the Southern health system. This is not a complete list but rather some key highlights aligned to the pathways towards Southern health system priorities:

Creating an environment for health

- Reviewing and advising on policies
  - Input into the newly developed policy ‘Not Able to Attend Appointment’
  - Recognising Community, Whānau and Patient engagement policy and guideline
  - Informed Consent Policy

- CHC members supported and endorsed environmental sustainability recommendations for Southern DHB

Primary and Community Care

- Health Care Homes (HCH) – CHC provided Best Practice Guidelines for HCH about how to engage patients, whänau and community members

- Alliance South – A CHC representative is part of the Alliance Leadership Team

- Locality Networks – A CHC member is on the Central Otago / Lakes Locality Network

- Evaluation of the implementation of the Primary & Community Care Strategy – CHC member sits on the steering group overseeing this.

- Digital Governance Group – CHC member is a representative of this group

Clinical service design

- Home as a First Choice – CHC member involved with advising on this work

- Perioperative theatre improvement work – Eight CHC advisors are working across different workstreams for this project

- Radiology video – CHC members had the opportunity to provide input into a video being developed for patients and whänau about what to expect when they come in for procedures

- Rheumatology services review – CHC members and advisors are working with staff to review how this service could be reconfigured. A Patient Advisory Group is providing a patient/whänau voice into this work.

1 A complete list of engagement activities can be found in Appendix 2
Enabling people and systems

- Southern Health Website – one of the first recommendations from the CHC was for a website that was patient/whānau centred; the CHC has worked alongside the team developing this website since the start www.southernhealth.nz
- Staff Excellence Awards – CHC members worked alongside panel members to provide input on deciding the finalists for the Staff Excellence Awards 2018
- Southern Innovation Challenge – a CHC member was on the panel evaluating the applications
- Disability Action Plan – the CHC strongly recommended the Southern health system needed to do better work in the area of disability and have had a CHC member involved in the steering group of developing this action plan which is expected to be released before the end of the year.

Facilities for the future

- New Dunedin Hospital – engagement with the new hospital build has commenced with CHC advisors becoming involved with the concept design stage. It was confirmed in March 2019 that the Programme Management Office would utilise the CHC engagement roadmap to engage community, whānau and patients in the Facilities in Transformation (FiT) groups. With over 25 CHC advisors involved in these groups and an additional two CHC members sitting as members on the Clinical Leadership Group – there are opportunities for the community, whānau and patient voice to be heard.
- Community Health Hubs engagement – the development of models of care for the Community Health Hubs hosted some workshops in August 2019 which CHC members participated in.

Lessons learnt from the engaging staff and CHC advisors

- There is a willingness from staff to engage and ensure the patient/whānau voice is included in decision-making. This has been positive since the launch of the Roadmap. The CHC is aware that not all staff are aware of the council and the connection they can make to the community.
- There are many keen and knowledgeable people across the Southern district who want to be involved and contribute to improving the Southern health system.
- Communication across the wider community to make people aware of this Council and the work they are doing within the Southern health system proves to be a challenge.
- The CHC and CHC Facilitator are available to support staff with engaging with CHC advisors. As more engagement continues to occur it opens up areas where the CHC can develop further resources or tools to support staff and CHC advisors.
- Bringing the CHC advisors together provides an opportunity for the CHC and Facilitator to learn how CHC advisors are finding the engagement process. The CHC has also set up a way to collect electronic feedback from advisors and staff which is a valuable pool of evidence on what needs to be worked on. The October symposium will provide a fantastic opportunity for learning to occur, support and to give back.
The Year Ahead 2019/20

The Council is excited about the year ahead and the opportunities that will arise. The CHC was established under the DHB Commissioners and a clear understanding about the role of the CHC is imperative for it to continue on successfully with its programme of work, especially as we move into having the return of an elected DHB Board.

The Council plans to host a symposium in October 2019 in Dunedin which all registered CHC advisors will come together to celebrate and learn from their experiences of being engaged in projects. It will also be the opportunity to learn what has worked and what hasn’t gone so well. There will be interactive sessions with both CHC advisors, staff and clinicians.

The CHC now has an evidence-based method of collecting feedback about the engagement process from staff and advisors, so we can learn where adjustments may need to be made. This will be analysed on a regular basis and feed up to management and the Board at both the DHB and WellSouth.

Community engagement with the build of the new Dunedin Hospital is something the CHC has actively been encouraging. The CHC has been working with the Programme Management Office since March to support CHC advisors and staff on this long-term project and ensure this is a meaningful and empowering process.

The CHC looks forward to working alongside the DHB and WellSouth in the implementation of the local Disability Action Plan, which is expected to occur in the coming year.

The Council also looks forward to connecting with our communities again in the not too distant future when we will update our communities around our current engagement projects, completed projects to date and provide a summary of the CHC effectiveness based on our feedback data.

"As an outsider I am freed from following historical and current organisational thinking about particular issues and possible solutions, I can 'think outside the box', challenge the status quo, support novel ideas put forward by individual staff who may initially lack team support’" - CHC advisor
Reflection from Sarah Derrett  
(CHC Establishment Chair) to Jan 2019

There are many highlights since the last CHC Report, but working with the CHC councillors, and seeing our Community, Whānau and Patient Engagement Framework grow has been uppermost for me. The CHC always knew a group of 10-12 councillors could not support the demand for engagement activity across our Southern health system. Now, with over 80 skilled CHC Advisors coming from communities throughout the region – from Invercargill, Gore, Cromwell, Queenstown, Wanaka, Dunedin, Oamaru and many other communities in-between – the Southern health professional teams have a pathway to genuine engagement to achieve better health outcomes. ‘Genuine engagement’ is crucial; there is a risk that engagement can be just a tokenistic ‘tick box’ exercise – where communities, whānau or patients are ‘listened to’ or ‘consulted with’ but with no real improvements being made to our health system. This is where the appointment of confident and skilled advisors who can, will, and do speak up has been so important for the CHC – thank you! Also important are the processes the CHC is putting in place to measure the impact of engagement, and I look forward to seeing this develop into the future with the excellent support provided by Charlotte Adank, our chair Karen Browne, and the executive leadership teams at the Southern DHB and WellSouth. Our Southern health system continues to face big challenges as we enter 2020. Importantly, our health system is still unfair with barriers to good health services and outcomes being faced by some in our communities (e.g. cost of consultations, medications, and certain treatments). These challenges are not shared equally. Plans are underway to provide more services outside our hospital walls and into our local communities. As this happens, I look forward to the CHC and CHC Advisors explicitly addressing unfairness when it occurs – particularly for Māori who are tangata whenua and have hosted us in the Southern region for over 250 years. With continued genuine engagement, our Southern health system can lead New Zealand in providing a fair and effective health system.

Reflection from Karen Browne  
(CHC Chair), Feb 2019 onwards

At the time I was appointed as Chair of the CHC, I was asked a question around what did I see as a major project or influence for the CHC in the future? My response included that I saw the build of the new hospital as an exciting opportunity for the community, whānau and patient voice to be heard from the ground up. How true this was as now CHC members and advisors are actively involved in many project groups as the design phases of the new hospital buildings take shape. As well as being sought to participate in these groups, other services and staff are engaging consumers in a wide variety of projects. This level of engagement is a reflection on the solid work and foundations laid by the inaugural chair, Prof Sarah Derrett, the CHC members past and present, and the CHC facilitator, Ms Charlotte Adank. This allows our work to continue at pace and the voice of our communities is becoming an integral part of health services in the Southern health region, and I acknowledge this group of people and thank them for their support.

It is gratifying to have support from the CEO at both SDHB and WellSouth, and various staff at both organisations – my thanks to them all as we move forward into 2020.
Key Messages are published on the DHB website after meeting
www.southernhealth.nz/about-us/about-southern-health/community-health-council/chc-key-messages

March 2018
The Community Health Council: Our First Year

March 2018
CPHAC/DSAC meeting
Community, whānau and patient engagement framework and roadmap

July 2018
CPHAC/DSAC meeting
Community, whānau and patient engagement framework and roadmap

September 2018
Views on health system sought
www.odt.co.nz/news/dunedin/views-health-system-sought

February 2019
New chair for health council named


27 March 2019
CPHAC/DSAC meeting

29 August 2019
CPHAC/DSAC meeting

Health Quality & Safety Commissioner, Progressing consumer engagement in primary care, 2019

Papers / Articles by CHC

Podcasts

May 2018
Southern Future Health
www.accessradio.org/ProgrammePage.aspx?pid=f1a30c72-6c86-45f3-9d63-6e72b4494227#

August 2018
Southern Health Future
www.accessradio.org/ProgrammePage.aspx?pid=f1a30c72-6c86-45f3-9d63-6e72b4494227#

Presentations by the CHC

16 May 2018
CHC Presentation to Senior Leadership Team, SDHB

21 May 2018
CHC Presentation to WellSouth Executive Leadership Team

25 July 2018
CHC Presentation to Allied Health

12 July 2018
CHC Presentation to Maternity Quality & Safety Programme

14 July 2018
CHC Presentation to Charge Nurse Managers, SDHB

7 June 2018
CHC Open Staff forum, Invercargill

8-10 October 2018
Presentation at Planetree Conference, Boston, USA

16 November 2018
Administrators Symposium, Dunedin

4 April 2019
Presentation at Integrated Care Conference, San Sebastian, Spain
Karen has worked in various locations around New Zealand as an Enrolled Nurse, Cardio-pulmonary Technician, CPR trainer, Ambulance Officer and as a shift supervisor of the Wellington Free Ambulance Communications Centre. Karen has worked in health administration, and more recently, until retiring in mid-2018, at the Otago Medical School.

The health system has always played a huge part of her working life, and, in more recent years, as a consumer of health services. She is well positioned to bring both a consumer perspective to discussions around health provision and service, particularly around musculoskeletal and long-term conditions, as well as an understanding of the delivery of health services.

Karen has worked on various projects through being a member of the Health Consumer Advisory Service of Health Navigator, and also has been involved locally as a consumer voice regarding re-stratification of patients in primary care to ensure the right level of care reaches the right people – the Client-Led Integrated Care programme (CLIC).

Karen is also a member of the Health and Disability Commissioner’s Consumer Group, and has recently been appointed to the Health Quality and Safety Commission Leadership Group for Aged Residential Care.

Karen’s health fields of interest include long term conditions, older person’s health and primary health.

Jocelyn is a trained physiotherapist, dairy farm owner operator with her husband Tim, and mother to four young boys. Her fifteen year career spans diverse areas of caring for people – including acute, community, child development, mental health, and more recently a small rural private physiotherapy clinic.

Jocelyn Chairs the Southland branch of Physiotherapy NZ (PNZ), is involved with Makarewa playcentre, Winton football club, both as a coach and a player; and St Thomas Aquinas School PTA. Both Jocelyn and her husband are part of a small dairy farm discussion group where we are challenged to create a sustainable and profitable farming business.

Jocelyn is passionate about rural people accessing both services and information to assist with living healthy lifestyles. As both a provider for and consumer of our health service, her observation is rural people can miss out on opportunities to learn as well as access to services that would assist them to make good decisions regarding their current and future health.

Jocelyn’s health fields of interest include youth and children’s health, rural health, primary health, long term conditions, disability, older person’s health, men’s and women’s health.
Ilka has completed her Master’s degree at Otago University and is also trained as a Primary School teacher.

Ilka is actively involved with a number of community committees in Dunedin including the cycling advocacy group SPOKEs and the Caversham Toy Library. Ilka is also a mother to three young children.

Ilka’s health fields of interest include youth and children, and women’s health.

Rosa Flaherty is 18 years old. She was born at 24 weeks prematurity, in Hammersmith Hospital in London, and her family moved back to Dunedin when she was 15 months.

She attended Sacred Heart primary school and Kavanagh College high school, and is now pursuing a Bachelor of Laws at Otago University.

Rosa has been involved in community radio at Otago Access Radio for three years and will continue this year. During her time at Kavanagh College, she established a Lesbian, Gay, Bisexual, Trans, Queer/ Questioning and Others (LGBTQ+) support group for students. This group enabled her to participate in an Otago University Students Association (OUSA) facilitated Rainbow Leadership group involving leaders of LGBTQ+ groups in schools across Dunedin, which she hopes to continue this year.

Rosa is also looking forward to joining several OUSA clubs, including United Nations Youth, and starting volunteering at Queer Support at OUSA. Rosa’s interests include LGBTQ+ rights and health care/representation within the health system, mental health (especially among LGBTQ+ youth), and youth representation within the health system.

Hana lives in Oamaru with her husband and two children and has over 15 years’ experience working as a Probation Officer for the Department of Corrections.

Hana has recently taken up a role at the University of Otago a lecturer in social work.

Hana is a New Zealand born Samoan and is an active member of the Waitaki community through her involvement with the Oamaru Pacific Island Community Group, Waitaki Safer Community Trust, St Pauls Otepoti Presbyterian Church, and is Co-Chair of the Oamaru Pacific Island Network Group.

Hana’s health fields of interest include mental health, alcohol and drugs, Pacifica and Māori health and children’s health.
Appendix 1 – Community Health Council Membership

Current Members

Mrs June Mills
QSM
Dunedin
Term commenced: May 2019

June has worked in the Radio and Television industry for over 20 years in a variety of diverse professional roles including production and news directing.

June has also worked as an employee in the role of Income Development and Promotions, both divisionally and nationally, followed by six years on the Cancer Society Board with the role of chair of Income Development and Strategic Planning.

June has been a Rotarian for 24 years and is a member of the Rotary Club of Dunedin holding local and District (9980) roles during those years. Was first woman to be inducted into the Club and first woman president of the Club (2001-2002). June was manager for seven years for Otago Peninsula Trust, Glenfalloch Gardens which included the role of Supervisor for the WINZ work scheme mainstreaming clients from institutions into the workforce. Community involvement includes: volunteer with Presbyterian Support, Meals on Wheels, previous PACT Board member (10 years), previous Board Trustee for 10 years East Taieri Church, Saddle Hill Foundation Trust which developed and supports Youth Ministry for the East Taieri Church. June’s health fields of interest include long term conditions, palliative care and community support services.

Mr Jason Searle
Cromwell
Term commenced: Apr 2018

Jason was born in Clyde and raised in Cromwell. He attended St Kevins College in Oamaru before completing a Bachelor of Science majoring in zoology and ecology at Massey University. Jason has returned home to Cromwell to work for a local company.

He has a strong sporting background and has recently completed the GODZONE endurance race. He is part of the Clyde Rugby Team and a volunteer of the Urban Fire Brigade. Jason’s health fields of interest include rural health and men’s health.

Mrs Kelly Takurua
Tapanui
Term commenced: Feb 2017

Kelly was born and raised in Gore until her family moved to Tapanui. This was followed by some time studying in Dunedin.

Kelly has undertaken a number of courses relating to social services and mental health addictions in Dunedin and Invercargill. Kelly is currently working as a Social Worker/Manager for Te Iho Awhi Rito Social Service, a Marae-based Social Service provider in rural Southland.

Kelly’s health fields of interest include mental health, alcohol and drugs, Māori health and primary health.
Appendix 1 – Community Health Council Membership
Current Members

Ms Paula Waby
Dunedin
Term commenced: Feb 2017
Paula has lived experience of disability and is involved in a number of disability-related organisations, locally and nationally. Paula has been involved with the Association of Blind Citizens of NZ, setting up an Audio Book Club at Dunedin Public Library, involved with the Disability Issues Advisory Group for the DCC and an active participant in the Otago Branch of Blind Citizens.

Lesley is trained as a qualified accountant and works at the Pacific Island Advisory & Cultural Trust in Invercargill. Through her work she has had connections with Tongan, Cook Island and Samoan, Kiribati and Fijian communities to find out and support their health and social needs.

Lesley is a member of the Free Church of Tonga and her husband is an ordained Minister and both of them have been working and managing the Youth and Sunday school for over 20 years as well as raising their six children.

Lesley has found out through her community visits with work that there is a lack of knowledge regarding health, education and the government system and wants to support Pasifika families and communities to achieve maximum well-being and healthy lifestyle.

Lesley’s health fields of interest include youth and children’s health, Pacific health, primary health, mental health and long term conditions.

Mrs Lesley Vehekite
Invercargill
Term commenced: July 2019

Previous Members

Mr Matt Matahaere
Dunedin
Term: Feb 18- Jun 2019

Mrs Bronnie Grant
Gore
Term: Feb 17- Jul 2019

Mrs Lesley Gray
Invercargill
Term: Feb 17- Dec 2018

Mr Martin Burke
Dunedin
Term: Feb 17- Dec 2018

Prof Sarah Derrett (estab. Chair)
Dunedin
Term: Feb 17- Jan 2019

Mrs Takiwai Russell-Camp
Dunedin
Term: Feb –Dec 2017

Mr Russell MacPherson
Winton
Term: Feb- Aug 2017
### Appendix 2
– Projects CHC and CHC advisors have been involved with 2018/19

<table>
<thead>
<tr>
<th>Project partnership</th>
<th>Brief description</th>
<th>Representative</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Strategic Projects</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Clinical Council</strong></td>
<td>Advisory Council providing clinical governance &amp; clinical advice for the DHB</td>
<td>CHC chair</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Sexual Health Governance Group</strong></td>
<td>A governance group which is developing a framework around how sexual and reproductive services could better align to the national strategy.</td>
<td>CHC member</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Clinical Leadership Group</strong></td>
<td>This group that provides clinical oversight and service inputs, and transmit decisions and recommendations to the Southern DHB Chief Executive through the Facilities Redevelopment Executive for the New Dunedin Hospital</td>
<td>2 CHC advisors</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Alliance South</strong></td>
<td>Is the partnership between Southern DHB and WellSouth primary health network, overseeing the implementation of the Primary and Community Care Strategy.</td>
<td>1 CHC advisor</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Digital Strategy Governance Group</strong></td>
<td>Digital Strategy Governance Group which is guiding how the IT systems will function across the district.</td>
<td>1 CHC member</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Falls Governance Group</strong></td>
<td>Governance group focussed on preventing falls in the hospital and community.</td>
<td>2 CHC advisors</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Disability Action Plan Steering group</strong></td>
<td>Steering group that has developed disability action group alongside Donald Beasley Institute</td>
<td>1 CHC member alongside other representatives</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Clinical Operations Advisory Group</strong></td>
<td>The Clinical Operations Advisory Group has the following purposes: relationship &amp; strategic, service delivery, innovation and service improvement and assessing test application for additional tests.</td>
<td>1 CHC advisor</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Pressure Injury Prevention Steering group</strong></td>
<td>To support the development of and agree to a sector wide pressure injury prevention programme for the southern district</td>
<td>1 CHC advisor</td>
<td>District wide</td>
</tr>
<tr>
<td><strong>Maternity Quality &amp; Safety Programme</strong></td>
<td>This is a national programme which establishes and builds upon both national and local maternity quality improvement activities at a local level.</td>
<td>3 CHC advisors</td>
<td>District wide</td>
</tr>
</tbody>
</table>
## Appendix 2

- Projects CHC and CHC advisors have been involved with 2018/19

<table>
<thead>
<tr>
<th>Evaluation / review</th>
<th>Various groups are evaluating the implementation of aspects of this strategy.</th>
<th>1 CHC advisor</th>
<th>District wide</th>
<th>Ongoing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steering group for evaluation of implementation of Primary and Community Care Strategy</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Southern Innovation Challenge</td>
<td>CHC member sat on the panel to review applications</td>
<td>1 CHC member</td>
<td>District wide</td>
<td>Completed</td>
</tr>
<tr>
<td>Maternity Care, Wellbeing &amp; Child Protection Multi Agency Groups (MCWCP) Review-Advisory Group</td>
<td>CHC member sat on steering group</td>
<td>1 CHC member</td>
<td>District wide</td>
<td>Completed</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>New Systems and processes</th>
<th>The Home as My First Choice programme is committed to helping you, or members of your family, maintain health and independence in your community and home.</th>
<th>1 CHC member</th>
<th>District wide</th>
<th>Completed</th>
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<td>1 CHC member</td>
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<td>Completed</td>
</tr>
<tr>
<td>Home before Lunch</td>
<td>Medical Ward in Southland hospital has put together a group of health professionals to focus on a project to assist in discharging patients before midday “home for lunch”</td>
<td>1 CHC member</td>
<td>Southland</td>
<td>Completed</td>
</tr>
<tr>
<td>Radiology video</td>
<td>Video developed for patients to inform them about the procedure they are coming in for</td>
<td>1 CHC member</td>
<td>District wide</td>
<td>Completed</td>
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<tr>
<th>Service Co-design projects</th>
<th>A patient advisory group established to support staff with designing service from a patient/ whānau perspective</th>
<th>1 CHC member</th>
<th>District wide</th>
<th>Ongoing</th>
</tr>
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<tr>
<td>Rheumatology service redesign</td>
<td>A patient advisory group established to support staff with designing service from a patient/ whānau perspective</td>
<td>1 CHC member</td>
<td>District wide</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Pro-operative ‘theatre improvement’ project</td>
<td>CHC advisors on workstreams and sitting on steering group</td>
<td>8 CHC advisors</td>
<td>Dunedin focussed</td>
<td>Nearing completion</td>
</tr>
<tr>
<td>Clinical Rehab pathways</td>
<td>Group established looking at a clinical rehab pathway for our Non acute Rehab ACC patients across the district</td>
<td>1 CHC member</td>
<td>Dunedin</td>
<td>Nearing completion</td>
</tr>
<tr>
<td>Mental health services</td>
<td>Service redesign on a number of aspects relating to mental health services</td>
<td>1 CHC member</td>
<td>District wide</td>
<td>Complete</td>
</tr>
</tbody>
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### Appendix 2

**Projects CHC and CHC advisors have been involved with 2018/19**

<table>
<thead>
<tr>
<th>New Build Dunedin Hospital</th>
<th>Facilities in Transformation (FiTs)</th>
<th>Engagement of CHC members and CHC advisors on the concept design stage of the new build of Dunedin Hospital workstreams has been occurring since May 2019</th>
<th>4 CHC members 20 CHC advisors</th>
<th>District wide</th>
<th>Ongoing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Work CHC involved and advised on</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Southern DHB Workforce Strategy</td>
<td>Input into the development of this Strategy</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Brochure for parking at Dunedin Hospital</td>
<td>Input into what information needs to go on here</td>
<td>All CHC members</td>
<td>Dunedin</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Staff Excellences Awards 2018</td>
<td>CHC members were appointed to each panel to evaluate finalists</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Ophthalmology Models of Care</td>
<td>CHC members provided feedback on the models of care developed for this service</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>MoH Planned Care Strategic Approach</td>
<td>CHC members provided feedback on principles</td>
<td>All CHC members</td>
<td>National</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Improving access to Acute Theatre</td>
<td>CHC members provided feedback on principles for this work</td>
<td>All CHC members</td>
<td>Dunedin</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>DHB Carbon Footprint</td>
<td>CHC members asked questions and feedback on a report with recommendations around sustainability for Southern DHB</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>DHB Certification Health System Review Panel</td>
<td>A CHC member and facilitator met with the auditors CHC members met with the panel to provide suggestions/advice on changes that could be made</td>
<td>CHC member 5 CHC members</td>
<td>District wide National</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>CLG paper ‘7 Day Hospital’</td>
<td>CHC members provided feedback on this paper</td>
<td>CHC member</td>
<td>District wide</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Policy- Did Not Attend</td>
<td>CHC members provided feedback on the wording of this new policy</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>Southern Maternity Quality and Safety Programme Report</td>
<td>CHC members provided feedback on report</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Health Care Homes (HCH)</td>
<td>CHC members developed Best Practice Guidelines for HCH of how to engage with patients</td>
<td>All CHC members</td>
<td>District wide</td>
<td>Ongoing</td>
<td></td>
</tr>
</tbody>
</table>
Appendix 2
– List of Registered CHC Advisors, 2018/19

*denotes currently involved in project

Mrs Lynne Adamson *
Mr LJ Apaipo *
Mr Bob Barlin *
Mrs Catkin Bartlett *
Mrs Caz Brigham
Mr Martin Burke
Mr Jay Conway *
Mrs Anne Coup *
Mrs Leslie Cowper
Mrs Louise Croot *
Ms Susan Davidson *
Prof Sarah Derrett *
Mrs Kingi Dirks *
Miss Naomi Duckett
Dr Emily Duncan
Ms Tina East *
Ms Sue Edwards
Mrs John Fallon *
Mrs Joyce Falloon
Ms Lisa-Mdee Fleck
Mr Chris Ford *
Mrs Shona Fordy
Mrs Barbara Gee *
Mrs Lyn Gipp
Mrs Patsy Gordon
Mrs Lesley Gray *
Mrs Margaret Harraway
Mrs Angela Hendry *
Mr Adrian Hindes *
Miss Kerry Hodge *
Mrs Lynley Hood
Mr Chris Horan
Mrs Denise Ives *
Ms Jo Jennings
Mr David King *
Mr Colin Lind *
Mrs Azlyn Lind *
Mr David Little
Mrs Rania Loughnan
Mr John Marrable
Mrs Sally Mason
Mrs Anne McCracken
Mr Tim McEvoy
Mrs Lisa McEvoy
Mrs Deborah McLeod
Mrs Chris Middlemiss
Mrs Jo Millar *
Ms Kris Nicolau
Ms Georgina Northcoat
Mr Gerald O’connor
Mrs Jeanette Olga Bell
Mrs Sue O’Neil
Ms Trish O’Neill
Miss Nora Paicu
Mrs Jean Park
Mrs Tanea Paterson
Mr Donovan Percy
Mrs Gillian Perica
Mr Brendon Reid
Mrs Lorie Roberts
Ms Anna Rumbold
Mrs Jo Shone
Ms Hazel Sinclair
Mrs Sue Smith
Mr Josh Spense *
Mrs Julie Spense *
Mrs Linda Strang
Ms Marie Sutherland *
Mrs Kath Tuna
Mrs Kathryn Van Beek
Mrs Marie Wales
Mrs Anna Walls *
Mrs Ainsley Webb
Mrs Carolyn Webb
Mrs Leah White
Mr David Williams *
Mrs Tess Williamson *
Mrs Margaret Willoughby
Mrs Kirsty Wing
Mrs Trish Wright