

Community Health Council (CHC) Key Messages of the Meeting held Thursday 1 November 2018

1. The number of people expressing an interest to be community, whānau and patient advisors to the Southern health system continues to grow, however the number of staff approaching with projects to be involved with has slowed a little in the last few months. Over 50 people are registered as advisors on the CHC database and more than 28 are actively working on projects.
Some of these projects will be coming to completion soon and there will be an opportunity to evaluate the process and how effective it was to enable the patient/ whanau voice in decision-making.
2. The Council had a morning workshop on the feedback process at the DHB and will share their process can be improved and how feedback can be embraced by the organisation to be positive and used in a learning quality improvement culture.
3. .The CHC supports the changes being implemented on 1 Dec for zero fees appointments are extended to under-14 s and for Community Services Card holders. This will be further extended to over 65s in the future. Practices have to decide whether to opt in to the new funding model and feedback is that there has not been much time allowed for this, process feels rushed. Expectation is that zeros fees will mean increased utilization and require more staffing,

Next meeting: Thursday 30 November 2018

If you are interested in finding out more about the Community Health Council please visit the Southern DHB website <http://www.southerndhb.govt.nz/pages/community-health-council/> or email chc@southerndhb.govt.nz