

Community Health Council

Key Messages of the Meeting held Thursday 5 July 2018

1. Summary of CHC Engagement with staff and communities

CHC members were updated on the staff and community forums that occurred over the last four weeks.

The CHC plans to have ongoing engagement forums with staff as there are still some key groups to meet with i.e. Clinical Leaders, Allied Health Directors and Nursing Directors. Meetings are scheduled with these groups in the coming weeks.

Staff, who have attended forums, have provided positive feedback and support of the work that the Council is guiding.

The Council has re-connected with communities in Dunedin, Invercargill, Queenstown and Oamaru (Waitaki Mental Health Network) to inform people how they can get involved with projects within the Southern health system. The process of how to register as an advisor was outlined to attendees at these forums, as well as what would be expected of advisors and their role on projects alongside healthcare teams.

A number of people have already completed forms and registered to be advisors on projects and it is expected that this will increase over time.

The CHC want to do further work to improve CHC communication and plan to develop a Communications Strategy and Plan. The CHC plan to work with people in the community to support this piece of work.

2. Community health Council Workplan 2018/19

The CHC is developing a workplan for the 2018/19 year which will continue to build on the work around encouraging and advising staff to engage with community, whānau and patients when they are doing service planning and re-designing services.

3. Disability Action Plan

The CHC heard from the Donald Beasley Institute regarding their proposal to develop a disability action plan across the Southern health system. The CHC expressed the need for a decision to be made and fully supported this work to commence.

4. Alliance South

Dr Carol Atmore, the newly appointed Alliance South Chair met with the Council. Dr Atmore stated the Alliance would be focusing on the implementation of the Primary and Community Care Strategy as well as monitoring the activities of the System Level Measures over the coming months.

Bronnie Grant would sit on the Alliance Leadership Team as a CHC representative and would provide a conduit between the CHC and the Alliance.

5. *Improving Patient Flow – Valuing Patient’s Time*

Jane Wilson, Chief Nursing & Midwifery Officer presented on an initiative the DHB will be focusing on in the coming months around improving the patient journey through the health system, which will be focused on reducing delays to the patient and whānau.

The CHC was most supportive of an initiative that would reduce delays for patients and whānau when experiencing care in the health system

Next meeting: Thursday 2 August 2018

If you are interested in finding out more about the Community Health Council please visit the Southern DHB website <http://www.southerndhb.govt.nz/pages/community-health-council/> or email chc@southerndhb.govt.nz